

## **FASTtelco's Fair Access Policy**

Applies to residential broadband services.

### **What is FAP and why?**

We are responsible to ensure that every subscriber receives actual subscribed Internet access speed irrespective of network load, however some subscribers perform continuous content downloading excessively resulting in slow Internet access and affecting other general subscribers.

Our basis for implementing a Fair Access Policy (FAP) is to ensure that all subscribers get optimum Internet access performance.

To ensure equal and optimum Internet access among FASTtelco subscribers, a Fair Access Policy (FAP) is implemented that will allow content download threshold. This policy will establish an equal balance of Internet access by various speeds to reduce and prevent abusive consumption of Internet bandwidth by a small percentage of subscribers.

<b>Broadband ADSL2+ Monthly Thresholds GB (Giga Bytes)</b>		
<b>Subscription Speed</b>	<b>Basic</b>	<b>6X</b>
512 Kb	30	50
1 Mb	50	55
1.5 Mb	55	85
2 Mb	85	112
3 Mb	112	139
4 Mb	139	157
5 Mb	157	175
6 Mb	175	200
7 Mb	200	228
8 Mb	228	260
9 Mb	260	292
10 Mb	292	322

### **Who are affected?**

FAP will only affect those subscribers who are excessively downloading content from Internet including full-length movies, P2P files, continuous video streaming. Regular Online activities such as viewing Websites, checking email, watching short streaming media presentations, online gaming or automatic software and anti-virus updates will not exceed the download threshold. This applies to downloads only.

### **What happens threshold is exceeded?**

Internet access speed will be decreased to 25% of subscribed speed. Of course no threshold will be applied during this time.